Welcome to

HCS
HIGHLAND COMMUNICATION SERVICES

HIGHLAND COMMUNICATION SERVICES

654-1519

Here is your network login information. Please store in a secure place.

Network Name: _____

Password: _____

HCS
HIGHLAND COMMUNICATION SERVICES

CommandIQ™

Home Network and Wi-Fi Manager

For service assistance please call 654-1519 or visit us online at hcs@highlandil.gov

REAL NETWORK CONTROL. IN REAL TIME.
618-654-1519
CommandIQ®

9:41

Hello, Tanya

✓ Connected
My Network ›

Things ›
9 connected devices

People ›
Tanya
Elizabeth
Frankie
Grandpa Mendo...
2 more ...

Places ›
Office
Kids Bedroom
Living Room

STEP 1
Go to the app store.

<Add a Custom QR CODE>

Download on the App Store

GET IT ON Google Play

STEP 2
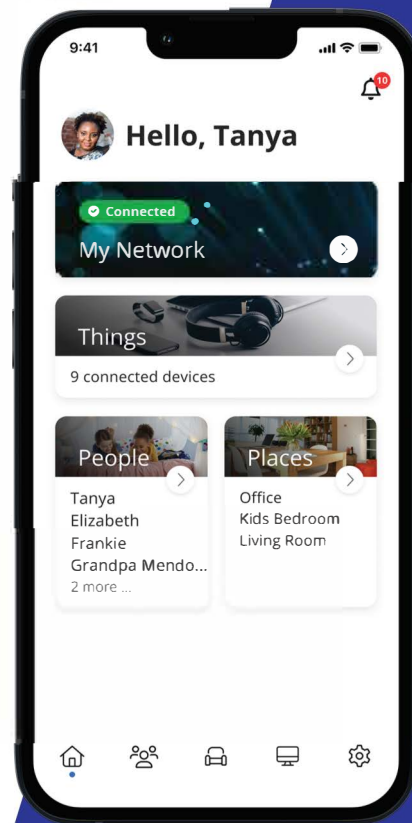Search for CALIX Wi-Fi app.

STEP 3
Download the app!

For detailed app setup instructions, review the App quick start guide.

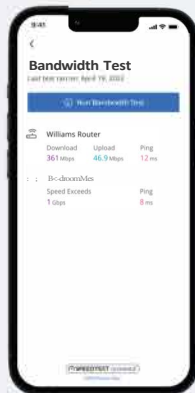Google Playstore

Apple Playstore

Experience the True Power

of COMMAND IQ brought to you by your hometown provider Highland Communication Services

Check your internet speed.

Run bandwidth tests to monitor your network performance and give bandwidth priority to specific devices.

Easily set-up a guest network.

Keep your network passwords secure by setting up separate guest networks for your visitors.

View and manage all devices connected to your network.

Track a device's bandwidth usage, pause its network access, or disconnect it.

Set parental controls.

See what apps your kids are using, how long they're used for, and tailor their experience by blocking inappropriate sites and content, or setting usage limits.

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CommandIQ®

Quick Start Guide:
Setting up your Wi-Fi and App

HCS HIGHLAND COMMUNICATION SERVICES

Command**IQ**™

1 Download the app.
You can search either the Apple App Store or Google Play Store for: 'Command**IQ**™', then install it on your mobile device.

[Download on the App Store] [GET IT ON Google play]

2 Select "SIGN UP" towards the bottom of the screen.

Command**IQ**™
Login

Email
janetdelanie23@gmaill.com

Password
••••••

Forgot password?

SUBMIT

Don't have an account? SIGN UP

3 Enter your personal information. The password you enter here will be used to access the app.

← Registration

Command**IQ**™

First Name

Last Name

Email Id

Enter the new Password
••••••

Confirm the Password
••••••

SUBMIT

Note: Please wait at least 10 minutes after your GigaSpire has been 'turned up' before attempting step 4.

4 Tap the QR code that appears within the app. (You will be asked to allow the app to access your camera.)

Point your camera at the QR Code found on the bottom of your GigaSpire, or on the sticker that came in your box (example shown below).

Default Settings
SSID: CXNK001870CD
ONU MAC: 000631B41844
Security Type: WPA2.AES
WPA Key: 84f1415608b2cb13
IP Address: 192.168.1.1
User/Password: admin/3f7b1e66

← Router - Configuration

Smart Home
Command**IQ**™

Please Enter/Scan MAC & Serial number or Scan QR code

Configure with QR Code

Or

Ener the router details below

MAC Address

Serial Number

SUBMIT
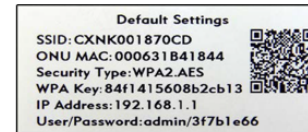
5 Select OK.

6 Name your network and create a password.

- The Router Name will be used throughout the app.

- The Network Name (SSID) is what you will use as your wireless connection name.

- Select a password for your wireless network. If you do not want to change it on all the devices in your home, use your existing wireless SSID and Password from your current router.

← Network Details

Command**IQ**™

Router Name

Network Name (SSID)

AES

Enter the Password
••••••

Confirm the Password
••••••

SUBMIT

Click Submit and you're all done!

Getting started with the App

The App allows you to manage your home or small business Wi-Fi network. You can self-install and be managing your home or business within a few minutes. Download the app and start managing your home network today!

Next: Refer to the Command**IQ** Consumer Product Guide for details on how to use specific features.

Need help?
Contact support: 618-654-1519 or hcs@highlandil.gov

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Your Hometown Provider

**Your FREE home network management tool
from your Hometown Provider
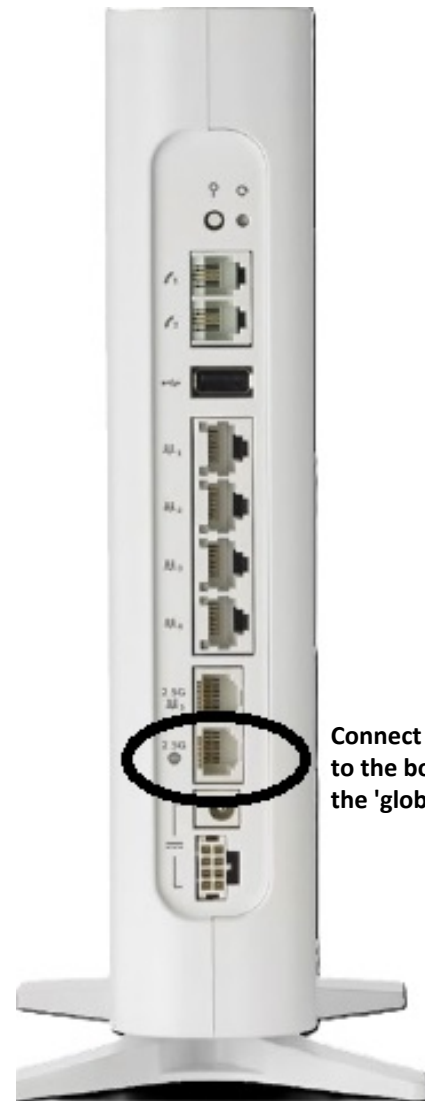Highland Communication Services***

Google Playstore

Apple Playstore

*Use the Command IQ app to create your
Network (SSID) name and custom password

**Connect the ethernet cable
to the bottom port with
the 'globe' icon**

Calix Gigaspire u6.3 Wireless router